



HEALTH & SOCIAL CARE CONSULTANTS

At Peng Consultants, we recognise, and are experts in the challenges involved in managing a CQC-registered care business. Our dedicated team of experts offers personalised support and guidance to help you navigate the regulatory landscape, enhance service quality, and achieve outstanding care standards. We also focus on business development, strategy modification, and cost-saving measures to ensure your organisation's success and sustainability.



WHAT WE CAN DO FOR YOU...

- CQC Registrations
- CQC Interview Preparation
- CQC Compliance
- Enforcement Responses
- Safeguarding Enquiries
- Full Mock Inspections
- Service Improvement Plans
- Quality Improvement Planning (TQM)
- Tender Applications and Writing Services
- Interim Registered Manager Placements
- Full Turnaround Projects
- Human Resources and People Management
- Business Development Plans
- Full Bespoke Marketing and Positioning
- Full Policy and Procedures
- Care Planning and Risk Assessment
- Complete Auditing Packages
- Six Sigma and Lean Process Implementation
- Data and Trend Analysis
- Business Strategy Consultations
- Inventory Management Control
- Cost Saving Strategies
- Employee Training Programmes
- Management Training and Coaching Programmes
- Diploma Assessment Services
- Digital Marketing Strategy and Implementation
- Website Development/Redevelopment
- SEO Optimisation
- Social Media Management and Engagement



ABOUT HOW WE DO IT...

In-person consultations offer the benefit of face-to-face interaction, fostering a more personal and engaging experience. Our team is committed to understanding your specific needs and challenges, allowing us to customise our services to best suit you. For those who favour the convenience of remote access, our online conferences are designed to connect you with leading specialists from various fields. This flexibility ensures that you can receive expert guidance without the limitations of travel or location. Our multidisciplinary approach incorporates a broad range of expertise, enabling us to address complex issues from multiple perspectives. By collaborating with professionals across different sectors, we can provide comprehensive solutions that cover all aspects of your situation. Whether you're confronting legal, financial, or operational challenges, our aim is to equip you with the knowledge and resources needed to navigate your unique circumstances effectively. We have all the tools and documents in paper and electronic format to implement and supply for your care businesses success.

We recognise that every client is different, which is why we take the time to listen to your concerns and aspirations. Our dedication to personalised service means you will receive focused attention and support throughout your journey with us, with one named consultant to manage your case. From the initial consultation to the implementation of our recommendations, we are here to guide you every step of the way.

Some clients find that opting for ongoing support packaged as a subscription on a retained contract is the most beneficial choice, as it grants them access to a diverse range of our services. We proudly offer three distinct retainer options on our website, tailored to meet different needs and budgets. This approach can be particularly advantageous for mid- to long-term projects, as it often proves to be a more cost-effective solution compared to paying for individual services.

By selecting a retainer, clients can enjoy comprehensive access to all our expert offerings for a single, predictable fee. Moreover, our commitment to providing support seven days a week, along with a dedicated on-call number, ensures that clients have the reassurance and peace of mind they need during those critical moments when they require immediate advice or assistance. This level of accessibility and support can significantly enhance the overall experience and effectiveness of our collaboration.



LET'S WORK
TOGETHER

Reach out..

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